

MINUTEMAN[®]

UNINTERRUPTIBLE POWER SUPPLIES

“PLATINUM PROTECTION POLICY”

THIS POLICY IS NOT A WARRANTY. REFER TO THE PARA SYSTEMS LIMITED WARRANTY FOR INFORMATION CONCERNING THE WARRANTY FOR YOUR PARA SYSTEMS PRODUCT. THE LIMITATIONS AND CONDITIONS CONTAINED IN THIS POLICY DO NOT AFFECT THE TERMS OF THE WARRANTY.

In the USA and Canada Only for standard 120, 208, 240 Volt Products¹

If your electronic equipment is damaged by power line transients on an AC power line while directly and properly connected to a standard PARA SYSTEMS product covered by the "Minuteman Platinum Protection Policy" ("connected equipment"), and if all of the remaining conditions specified below are met, PARA SYSTEMS will, at PARA SYSTEMS's sole option, during the period specified below only, replace the PARA SYSTEMS product and either (a) pay for the repair of the connected equipment or (b) reimburse you for the fair market value, as determined by the then current price list of the Boston Computer Exchange (or equivalent), of the connected equipment, in an amount not to exceed the dollar limits stated below, if PARA SYSTEMS determines that the damage was caused by the failure of the PARA SYSTEMS product to protect against power line transients and/or where applicable, telephone or CATV line transients. Power line transients that PARA SYSTEMS products have been designed to protect against, as recognized by industry standards, include spikes and surges on AC power lines. Protection from telephone line transients applies only to PARA SYSTEMS products which offer modem or fax line protection and, in

cases in which such protection is available, telephone service equipment must include a properly installed and operating "primary protection" device at the service entrance (such devices are normally added during telephone installation) in order to be covered for telephone line transients. Protection of CATV (Cable Television) connected equipment from transients applies only to PARA SYSTEMS products which offer such protection and, in such cases, the CATV service must be properly grounded according to the codes set forth in the National Electrical Code (NEC) in order to be covered for CATV transients.

PARA SYSTEMS reserves the right to determine whether the damage to the connected equipment is due to PARA SYSTEMS product failure by requesting that damaged equipment be sent to PARA SYSTEMS for inspection. This policy is in excess of, and applies only to the extent necessary beyond, any coverage for the connected equipment provided by other sources, including, but not limited to, any manufacturer's warranty, and any extended warranty coverage.

"Minuteman Platinum Protection Policy" Dollar and Period Limits

For customers that meet the qualifications and conditions set forth in this policy, PARA SYSTEMS will provide reimbursement (cost of repair or fair market value) during the period limits

and up to the dollar limits stated as follows:

Product ¹	Dollar limit	Period
MBK-E Series	50,000	Lifetime ²
PRO-E Series	50,000	Lifetime ²
MCP Series	40,000	Lifetime ²
MCP-E Series	40,000	Lifetime ²
XRT Series	40,000	Lifetime ²
Enterprise Series	40,000	Lifetime ²
SmartSine Series	40,000	Lifetime ²
RPM Series	30,000	Lifetime ²
MN 325	25,000	Lifetime ²
MN 525	40,000	Lifetime ²

Note 1: "Standard" (or "Std.") is defined as excluding all "custom manufactured" products.

Note 2: "Lifetime" period is the life of the product while owned by the original purchaser ("you" or "purchaser").

Eligibility for coverage under the "Minuteman Platinum Protection Policy"

1. You must register the product by returning to PARA SYSTEMS the warranty card provided with the product within 10 days of purchase. All information must be filled in, and you should retain a copy for your records.

2. All connected equipment must be UL or CSA approved.

3. The PARA SYSTEMS product must be plugged into a properly wired and grounded outlet. Additional input surge devices, extension cords, adapters, ground wires, or electrical connections may be used but must not be allowed to circumvent the properly wired grounding system. Additional surge protection devices may not be connected to the output sockets of the Minuteman UPS. The installation must comply with all applicable electrical and safety codes set forth pursuant to the National Electrical Code (NEC).

4. Any claim under the "Minuteman Platinum Protection Policy" must be made within 10 days of the date of alleged damage to the connected equipment.

5. The "Minuteman Platinum Protection Policy" covers only standard PARA SYSTEMS 115, 208, 240-Volt¹ products used in the United States and/or Canada.

What is not covered under the "Minuteman Platinum Protection Policy":

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DAMAGE TO ELECTRONIC EQUIPMENT RESULTING FROM TRANSIENTS ON DATA LINES IS NOT COVERED.

1. Restoration of lost data and reinstallation of software are not covered.

2. This policy does not cover damage from a cause other than AC power line transients, except for damage due to telephone line or CATV transients, which is covered only if the PARA SYSTEMS product offers such protection. In addition, the following are expressly excluded from coverage:

3. DAMAGE CAUSED BY FAILURE TO PROVIDE A SUITABLE INSTALLATION ENVIRONMENT FOR THE PRODUCT (INCLUDING, BUT NOT LIMITED TO, LACK OF A PROPER SAFETY GROUND).

4. Damage caused by the use of the PARA SYSTEMS product for purposes other than those for which it was designed.

5. Damage caused by accidents, or disasters such as fire, flood, or wind.

6. Damage caused by abuse, misuse, alteration, modification, or negligence.

7. This policy is null and void if, in PARA SYSTEMS' view, the PARA SYSTEMS product has been tampered with or altered in any way.

8. EXCEPT AS EXPRESSLY PROVIDED IN THIS POLICY, IN NO CASE SHALL PARA SYSTEMS BE LIABLE UNDER THE TERMS OF THIS POLICY FOR ANY DAMAGES WHATSOEVER, INCLUDING, BUT NOT LIMITED TO, DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR MULTIPLE DAMAGES ARISING OUT OF THE USE OF THE PARA SYSTEMS PRODUCT OR DAMAGE TO THE

CONNECTED EQUIPMENT, REGARDLESS OF THE LEGAL THEORY ON WHICH SUCH CLAIM IS BASED, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. SUCH DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, LOSS OF PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF USE OF THE PARA SYSTEMS PRODUCT OR THE CONNECTED EQUIPMENT OR ANY ASSOCIATED EQUIPMENT, LOSS OF SOFTWARE, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICES, DOWNTIME, THE CLAIMS OF THIRD PARTIES, INCLUDING CUSTOMERS, AND INJURY TO PROPERTY.

Submitting a "Minuteman Platinum Protection Policy" Claim:

1. If all of the conditions for coverage are satisfied, call the PARA SYSTEMS technical support department at 1-800-238-7272 and obtain a PPP RMA ("Minuteman Platinum Protection Policy" Returned Material Authorization) number. PARA SYSTEMS will forward to you a "Minuteman Platinum Protection Policy" claims form, which must be completed and filed within 30 days.

2. Mark the "Minuteman Platinum Protection Policy" RMA number on the PARA SYSTEMS product you are returning.

3. Pack the PARA SYSTEMS product in its original packaging (or request packing materials from PARA SYSTEMS if the packaging has been discarded). Enclose the completed "Minuteman Platinum Protection Policy" claim form and a copy of your sales receipt for the PARA SYSTEMS product in box.

4. Mark the PPP RMA number clearly on the outside of the box.

5. Ship the product (one-way shipping charges paid by you) to:

Para Systems Inc.
1455 LeMay Drive
Carrollton, TX 75007

Attn: PPP RMA# _____

6. PARA SYSTEMS will evaluate the product to determine its level of functionality, and will examine the product for evidence of damage from AC power line transients (telephone line or CATV transients, if applicable). (A) If PARA SYSTEMS's evaluation provides no evidence of damage from power-line transients (telephone line or CATV transients, if applicable), PARA SYSTEMS will send to the customer (i) a report summarizing the tests performed and (ii) a rejection of claim notice. (B) If the PARA SYSTEMS product shows evidence of damage from power line transients (telephone line or CATV transients, if applicable), PARA SYSTEMS will request that all connected equipment for which a "Minuteman Platinum Protection Policy" claim has been submitted, be sent for evaluation to either PARA SYSTEMS or an authorized service center. If it is determined that the connected equipment has been damaged from AC power line transients (telephone line or CATV transients, if applicable), PARA SYSTEMS will, in its discretion, either authorize you to have the equipment repaired or reimburse you for the fair market value of the damaged equipment, up to the dollar limits stated above.

7. If you are authorized by PARA SYSTEMS to have the connected equipment repaired, the repair must be performed at a service center that is authorized by the manufacturer of the connected equipment. PARA SYSTEMS reserves the right to contact the authorized service center directly to discuss repair costs and damage to the connected equipment to determine if it was caused by AC power line transients

(telephone line or CATV transients, if applicable) and the right to request that the service center forward the connected equipment or components of the connected equipment to PARA SYSTEMS for inspection.

8. PARA SYSTEMS will, after determining that the damage was caused by the failure of the PARA SYSTEMS product to protect against AC power line transients (telephone line or CATV transients, if applicable), issue payment to you, in its sole discretion, for either costs of repair or the fair market value of the connected equipment, up to the dollar limits stated above. PARA SYSTEMS reserves the right to require you to transfer title and deliver the connected equipment to PARA SYSTEMS if it chooses to reimburse you for the fair market value of the connected equipment.

9. Unless modified in writing signed by an officer of PARA SYSTEMS and you, the terms of this policy are understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral and written, and all other communications between the parties relating to the subject matter of this agreement. No employee of PARA SYSTEMS or any other party is authorized to make any representations beyond those made in this agreement concerning the "Minuteman Platinum Protection Policy".

Para Systems Inc.
1455 LeMay Drive
Carrollton, TX 75007
800-238-7272 (972)-446-7363