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Enspire Series UPS EN750LCD / EN900LCD

User's Manual

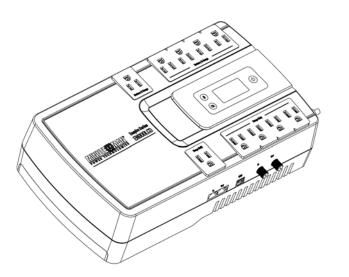




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Chapter 1: Introduction

Thank you for purchasing this power protection product. It has been designed and manufactured to provide many years of trouble free service. Please read this manual before installing your Enspire Series UPS, models <u>EN750LCD</u>, <u>EN900LCD</u> as it provides important information that should be followed during the installation and the maintenance of the UPS system allowing you to correctly set up your system for the maximum safety and performance. Included is information on customer support and factory service, if it is required. If you experience a problem with the UPS system please refer to the Troubleshooting guide in this manual to correct the problem or collect enough information so that the Technical Support Department can assist you.

IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS! CONSIGNES DE SÉCURITÉ IMPORTANTES SAUVEGARDEZ CES CONSIGNES!

Veuillez lire ce manuel avant l'installation de l'onduleur modèles <u>EN750LCD</u>, <u>EN900LCD</u>. Il contient de l'information importante qui doit être respectée au cours de l'installation et de l'entretien de l'onduleur et des batteries. Cette information vous permettra de correctement installer le système pour atteindre son rendement maximum en toute sécurité.

CAUTION! The maximum ambient operating temperature for this UPS series is 40° C ("0 ~ 40° C" for Ambient Operation).

ATTENTION! La température ambiante de fonctionnement maximale pour cette série d'onduleurs est de 40° C ("0 ~ 40° C " pour une opération ambiante).

- The external vents and openings on the UPS are provided for ventilation. To ensure reliable operation of the UPS and to protect the UPS from overheating, these vents and openings must not be blocked or covered. Do not insert any object into any of the vents or openings that may hinder the ventilation.
- Install the UPS system in a well ventilated area, away from excess moisture, heat, dust, flammable gas or explosives.
- Leave adequate space (at least 20cm) around all sides of the UPS system for proper ventilation.
- Before usage, you must allow the UPS system to adjust to room temperature (20°C~25°C or 68°F~77°F) for at least one hour to avoid moisture condensing inside the UPS.



CAUTION! This UPS series is <u>ONLY</u> intended to be installed in an indoor temperature controlled environment that is free of conductive contaminants. This UPS series is not intended for use in a computer room as defined in the Standard for the Protection of Electronic Computer/Data Processing Equipment ANSI/NFPA 75.

ATTENTION! Cette série d'onduleurs est <u>uniquement</u> destinée à être installée dans un environnement intérieur à température contrôlée, exempt de contaminants conducteurs. La série d'onduleurs ne convient pas pour une utilisation en salle d'ordinateur comme défini dans la norme pour la Protection des ordinateurs électroniques/équipements de traitement de données, ANSI/NFPA 75.

CAUTION! Connect the UPS to a two pole, three wire, grounded, utility power AC wall outlet. The receptacle must be connected to the appropriate branch protection (circuit breaker or fuse). Connection to any other type of receptacle may result in a shock hazard and violate local electrical codes. Do not use extension cords, adapter plugs, or surge strips.

ATTENTION! Branchez l'UPS sur une prise murale c.a. de terre bipolaire à trois fils. La prise de courant doit être connectée au circuit de protection approprié (disjoncteur ou fusible). Une connexion à tout autre type de prise peut entraîner le risque d'électrocution et enfreindre les codes électriques locaux. N'utilisez jamais de rallonge, d'adaptateur ou de limiteur de surtension.

CAUTION! To reduce the risk of fire, connect only to a utility power circuit provided with 20 amperes maximum branch circuit over-current protection in accordance with the National Electric Code, ANSI/NFPA 70.

ATTENTION! Pour réduire les risques d'incendie, faites le raccordement uniquement sur un circuit d'alimentation électrique équipé d'un dispositif de protection de surintensité de circuit de dérivation de maximum 20 ampères, conformément au Code national de l'électricité, ANSI/NFPA 70.

CAUTION! To reduce the risk of electrical shock with the installation of this UPS equipment and the connected equipment, the user must ensure that the combined sum of the AC leakage current does not exceed 3.5mA.

ATTENTION! Pour réduire le risque de choc électrique pendant l'installation de cet onduleur et du matériel connecté, l'utilisateur doit s'assurer que la quantité de courant de fuite c.a. ne dépasse pas 3,5 mA.

CAUTION! To reduce the risk of electrical shock in conditions where the load equipment grounding cannot be verified, disconnect the UPS from the AC wall outlet before installing a computer interface cable. Reconnect the power cord only after all signaling connections are made.

ATTENTION! Pour réduire le risque de choc électrique dans une situation où il n'est pas possible de vérifier la mise à la terre du matériel de charge, il faut d'abord débrancher l'onduleur de la prise murale c.a. avant d'installer un câble d'interface ordinateur. Rebranchez le cordon d'alimentation uniquement après que toutes les connexions de signalisation aient été établies.



WARNING: This Uninterruptible Power Supply contains potentially hazardous voltages. Do not attempt to disassemble the UPS beyond the battery replacement procedure. This UPS contains no user serviceable parts. Repairs and battery replacement must be performed by **QUALIFIED SERVICE PERSONNEL ONLY.**

AVERTISSEMENT! Cet onduleur contient des tensions potentiellement dangereuses. N'essayez pas de le démonter au-delà de la procédure de remplacement de la batterie. L'onduleur ne contient aucune pièce réparable par l'utilisateur. **SEUL UN TECHNICIEN QUALIFIÉ** est autorisé à effectuer les réparations et le remplacement d'une batterie.

WARNING: Qualified Service Personnel ONLY must perform the Installation and Servicing of these UPS systems. MINUTEMAN accepts no liabilities and is not limited to: injury to the Service Personnel, or damages to; the UPS, or the connected equipment caused by the incorrect installation or servicing of the UPS system.

AVERTISSEMENT! Seul un technicien qualifié peut installer et entretenir ces systèmes UPS. MINUTEMAN n'accepte aucune responsabilité pour, sans s'y limiter: les blessures souffertes par le personnel de service ou les dommages infligés à l'onduleur ou au matériel connecté, résultant d'une mauvaise installation ou d'un entretien incorrect de l'onduleur.

WARNING: Risk of Electrical Shock. Hazardous live parts inside these power supplies are energized from the battery even when the AC input is disconnected.

AVERTISSEMENT! Risque de choc électrique. Les parties actives dangereuses à l'intérieur de ces blocs d'alimentation sont sous tension à partir de la batterie, même lorsque l'alimentation c.a. est coupée.

To de-energize the outputs of the UPS:

- 1. If the UPS is on press and release the On/Off Button.
- 2. Disconnect the UPS from the AC wall outlet.
- 3. To completely de-energize the UPS, disconnect the battery.

NOTE: These UPSs are shipped with the batteries disconnected. The batteries must be connected before putting these UPSs into service. Refer to Section 3 "Installation" for connecting the batteries.



The output of this device is not sinusoidal. It has a total harmonic distortion and maximum single harmonic as below:

| Model | EN750LCD | EN900LCD |
|-----------------|----------|----------|
| Total harmonic | 15.9% | 15.6% |
| Single harmonic | 15.2% | 19.4% |



ON / OFF BUTTON: To turn the UPS on: press and hold the On/Off button until the alarm sounds one beep and then release. Then in aproximately twenty seconds the UPS will perform a five second self-test. Once the UPS has passed its self-test the UPS will be ready for normal operation. To turn the UPS off: press and hold the On/Off button until the alarm sounds one beep and then release.

This equipment has been tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Subpart J of Part 15 of FCC Rules and the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference of the Canadian Department of Communications. These limits are designed to provide reasonable protection against such interference in a residential installation. This equipment generates and uses radio frequency and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, this equipment may cause interference to radio and television reception. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the computer with respect to the receiver.
- Move the computer away from the receiver.
- Plug the computer into a different outlet so that the computer and receiver are on different branch circuits.
- Shielded communications interface cables must be used with this product.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



Receiving Inspection

After removing your UPS from its carton, it should be inspected for damage that may have occurred in shipping. Immediately notify the carrier and place of purchase if any damage is found. Warranty claims for damage caused by the carrier will not be honored. The packing materials that your UPS was shipped in are carefully designed to minimize any shipping damage. In the unlikely case that the UPS needs to be returned to the manufacturer, please use the original packing material. Since the manufacturer is not responsible for shipping damage incurred when the system is returned, the original packing material is inexpensive insurance. **PLEASE SAVE THE PACKING MATE-RIALS!**



Life Support Policy

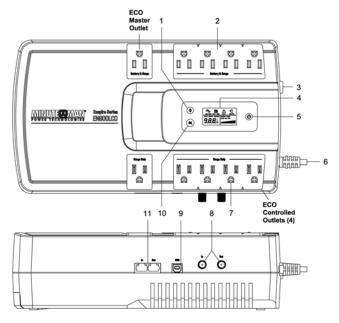
As a general policy, we do not recommend the use of any of our products in life support applications where failure or malfunction of the product can be reasonably expected to cause failure of the life support device or to significantly affect its safety or effectiveness. We do not recommend the use of any of our products in direct patient care. We will not knowingly sell our products for use in such applications unless Para Systems receives, in writing, assurances satisfactory to us that (a) the risks of injury or damage have been minimized, (b) the customer assumes all such risks, and (c) our liability is adequately protected under the circumstances.

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Chapter 2: Controls and Indicators



- Scroll Button: scroll through the UPS parameters that are available on the LCD screen.
- 2. Battery Backup & Surge output receptacles: Mission critical equipment.
- 3. Input circuit breaker: Protection against an excessive overload.
- 4. LCD: UPS parameters and warnings.
- 5. On/Off Button: Turns the UPS On or Off.
- 6. Input power cord: Connecting to Utility Power.
- 7. Surge-only output receptacles: Noncritical equipment.
- 8. Coaxial connectors: for transient voltage surge suppression for cable modem, CATV converter or DSS receiver.
- 9. USB Communications Port: UPS monitoring and control.
- 10. Alarm Silencer Button: Silences the alarm during the Battery mode.
- 11. RJ11/45 Single line Phone/Network protection port.

There will be one ECO Master outlet controlling four ECO Controlled outlets. The ECO Controlled outlets will turn on when the connected load on the ECO Master outlet is greater than 12Watts (0.1Amps). If the load on the ECO Master outlet falls below 10Watts the ECO Controlled outlets will turn off. The default setting for the ECO mode is Disabled. Enable the ECO function by using the power monitoring software.

| Model# | Input Power Cord | Output Power Receptacles |
|----------------------|------------------------|--|
| EN750LCD EN900LCD | NEMA 5-15P W/6 ft cord | 5 - NEMA 5-15R Battery Backup & Surge 5 - NEMA 5-15R Surge Only |





The AC normal icon will be on when the UPS is operating in the normal AC mode and will turn off when the UPS is operating in the Battery mode.



The On-Battery icon will turn on when the UPS is operating in the Battery mode and will turn off when the UPS is operating in the AC normal mode.



The Warning/Fault icon will turn on when the UPS detects an internal fault, an Overload, or a Weak/Bad/Disconnected Battery. The icon will be off when the UPS is operating normally.



The Alarm Silence icon will be displayed when the audible alarm has been silenced by the Alarm Silencer Button or the monitoring software.

UPS Parameters:

Input - Voltage and Frequency.

Output - Voltage and Frequency.

Estimated Runtime (minutes) - AC normal and Battery mode.

Green Mode Icon - When the Green Mode Icon is on, the UPS is operating at its optimum efficiency level (>90%).

Dual function Bar Graph:

Load Capacity Bar Graph: In the AC mode displays the amount of load connected to the UPS's Battery Backup & Surge outlets as 20%, 40%; 60%, 80%, 100%.

Battery Capacity Bar Graph: In the Battery mode displays the amount of battery capacity remaining as 20%, 40%; 60%, 80%, 100%.

The On/Off Button functions as follows:



When the UPS is in the Off position, press and hold the On/Off button until the alarm sounds one beep and then release to turn the UPS On.

When the UPS is in the On position, press and hold the On/Off button until the alarm sounds one beep and then release to turn the UPS Off.



The Scroll Button allows the user to scroll through the UPS parameters that are available on the LCD screen.



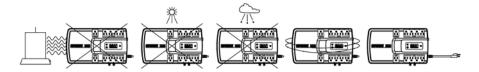
When the unit is operating in Battery mode, pressing the Alarm Silencer Button will silence the audible alarm. Once the UPS reaches the LBW (Low Battery Warning) threshold the alarm will start beeping. The alarm cannot be silenced during the LBW alarm. Once the UPS transfers back to the AC normal mode the alarm will reset back to the default setting. **NOTE:** With the exception of the On-Battery alarm all the other Warning/Fault alarms cannot be silenced.

NOTE: The LCD backlight remains on while the UPS is on.



Chapter 3: Installation

INSTALLATION PLACEMENT



This UPS series is **ONLY** intended to be install in an indoor temperature controlled environment that is free of conductive contaminants. DO NOT operate the UPS in: extremely dusty and/or unclean areas, locations near heating devices, water or excessive humidity, or where the UPS is exposed to direct sunlight. Select a location, which will provide good air circulation for the UPS at all times. Route power cords so they cannot be walked on or damaged. Typical battery life is 3 to 5 years. Environmental factors do affect battery life. High temperatures, poor utility power, and frequent, short duration discharges have a negative impact on battery life. This UPS series is not intended for use in a computer room as defined in the Standard for the Protection of Electronic Computer/Data Processing Equipment ANSI/NFPA 75.

Operating Temperature (Maximum): 0 to 40°C (+32 to +104°F)

Operating Elevation: 0 to 3,000m (0 to +10,000 ft)

Operating and Storage Relative Humidity: 95%, non-condensing

Storage Temperature: -15 to +50°C (+5 to +122°F) Storage Elevation: 0 to 15,000m (0 to +50,000 ft)

INSTALLATION

(QUALIFIED SERVICE PERSONNEL ONLY)

Be sure to read the installation placement and all the cautions before installing the UPS. Place the UPS in the final desired location and complete the rest of the installation procedure. These UPSs are shipped with the internal batteries disconnected. The batteries must be connected before putting these UPSs into service. See Connecting the Battery. The primary installation is the Desktop / Office type. These UPSs can be wallmounted. The wallmount configuration allows the user to mount the UPS on the wall. There is a wallmount kit that comes with the UPS. The kit includes the wallmount template and two wallmount screws. See the Wallmount Template for the wallmount installation instructions.

CONNECTING THE BATTERY

(QUALIFIED SERVICE PERSONNEL ONLY)

Please read all of the **WARNINGS** and **CAUTIONS** before attempting to connect the battery.

1. Use caution the UPS is heavy. Remove the UPS from the shipping box and set upside down on a desk or a bench top.

NOTE: No tools are required for removing or installing the battery door.

2. Grasp the battery door handle, slide the battery door outward, then lift up-wards and set aside. (FIG. 1)

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- 3. Slightly pull the battery module upwards by pulling the pull-tab. (FIG. 2) DO NOT pull the battery module out by pulling on the battery wires.
- 4. Verify proper polarity. Connect the battery negative (Black) wire to the battery negative (Black) terminal. (FIG 2)

NOTE: Some sparking may occur this is normal.

- 5. Reinstall the battery module.
- 6. Reinstall the battery door onto the UPS.
- 7. Continue with the rest of the Installation.

<u>FIG. 1</u>

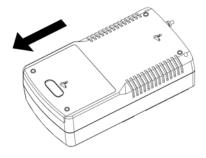
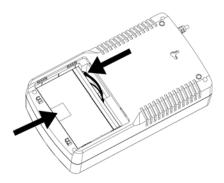


FIG. 2



CONNECTING YOUR EQUIPMENT

Plug the mission critical equipment into the Battery Backup & Surge output receptacles on the top panel of the UPS. Plug the noncritical equipment into the Surge Only output receptacles on the top panel of the UPS. Ensure that the connected equipment does not exceed the maximum output rating of the UPS (refer to the information label on the UPS or the electrical specifications in this manual). DO NOT PLUG EXTENSION CORDS, ADAPTER PLUGS, SURGE STRIPS OR POWER STRIPS INTO THE OUTPUT RECEPTACLES OF THE UPS, there is a risk of damaging the UPS and/or connected equipment. DO NOT connect a laser printer, copier, vacuum cleaner or any other large electrical device into the output of the UPS.

CONNECTING THE UPS TO AN AC SOURCE

CAUTION! To reduce the risk of fire, connect only to a utility powered circuit with 20 amperes maximum branch circuit over-current protection in accordance with the National Electric Code, ANSI/NFPA 70. Plug the UPS into a two pole, three wire, grounded receptacle only. DO NOT PLUG THE UPS INTO EXTENSION CORDS, ADAPTER PLUGS, SURGE STRIPS OR POWER STRIPS. DO NOT CUT THE INPUT PLUG OFF AND ATTEMPT TO HARDWIRE THIS UPS, DOING SO WILL VOID THE WARRANTY.

ATTENTION! Pour réduire les risques d'incendie, faites le raccordement uniquement sur un circuit d'alimentation électrique équipé d'un dispositif de protection de surintensité de circuit de dérivation de maximum 20 ampères, conformément au Code national de l'électricité, ANSI/NFPA 70. Branchez l'onduleur uniquement sur une prise bipolaire à trois fils mise à la terre. NE BRANCHEZ PAS L'ONDULEUR SUR UNE RALLONGE, UN ADAPTATEUR, UN LIMITEUR DE SURTENSION OU UNE BARRE MULTIPRISES. NE COUPEZ JAMAIS LE CONNECTEUR D'ENTRÉE POUR TENTER DE CÂBLER CET ONDULEUR; CECI ANNULERA LA GARANTIE.

CHARGING THE BATTERY

The UPS will charge the internal batteries whenever the UPS is connected to an AC source and there is an acceptable AC voltage present (95 - 140VAC). It is recommended that the UPS's batteries be charged for a minimum of 4 hours before use. The UPS may be used immediately however, the "On Battery" runtime may be less than normally expected. Typical battery life is 3 to 5 years. Environmental factors do affect battery life. High temperatures, poor utility power, and frequent short duration discharges have a negative impact on battery life. **NOTE:** If the UPS is going to be out of service or stored for a prolonged period of time, the batteries must be recharged for at least twenty-four hours every ninety days.

PHONE/FAX/NETWORK PROTECTION CONNECTION (OPTIONAL)

Connect a 10/100 Base-T network, single line phone, or fax line to the RJ11/45 modular connectors on the side panel of the UPS. This connection will require another length of telephone or network cable. The cable coming from the telephone service or network system is connected to the port marked "IN". The equipment to be protected is connected to the port marked "OUT". **NOTE:** Connecting to the Phone/Fax/Network modular connectors is optional. The UPS works properly without this connection.

COAXIAL PROTECTION CONNECTION (OPTIONAL)

Connect a cable modem, CATV converter or DSS receiver to the coax connectors on the side of the UPS. This connection will require another coax cable. The cable coming from the coax service is connected to the port marked "IN". The equipment to be protected is connected to the port marked "OUT". **NOTE:** Connecting to the coaxial connectors is optional. The UPS works properly without this connection.

POWER MONITORING SOFTWARE

The EN750LCD and EN900LCD support Minuteman's SentryHD power monitoring software. Please go to our web site at www.minutemanups.com/support, then look under Downloads, and then Software Download Center. Please download (Free of Charge) the latest version of the Minuteman SentryHD software.

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USB COMMUNICATIONS PORT CONNECTION (OPTIONAL)

The EN750LCD and EN900LCD support USB communications. The power monitoring software and interface cable can be used with the UPS. Use only the interface cable that come with these UPSs. The USB communications protocol is HID. The HID USB driver comes standard in the Windows OS. Simply connect the USB cable to the USB communications port on the side panel of the UPS. Connect the other end of the USB cable to the device that will be monitoring/controlling the UPS and then follow the prompts on the screen. **NOTE:** When using the UPS's USB port with Windows XP, 7, 8 or 10 the Power Options in the Control Panel may need to be configured. Connecting to the Communications Port is optional. The UPS works properly without this connection.

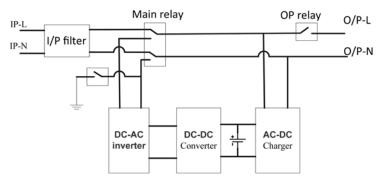
Chapter 4: Operation

SYSTEM OVERVIEW

This Standby UPS protects computers, servers, telecom systems, VoIP systems, security systems, and a variety of electronic equipment from blackouts, brownouts, overvoltages, and surges. During normal AC operation, the UPS will quietly and confidently protect your system from power anomalies.

The UPS will charge the batteries with the UPS in the on or off position as long as the UPS is plugged into the wall outlet and there is an acceptable AC voltage present (95 - 140VAC). When a blackout, brownout, or an overvoltage condition occurs; the UPS will transfer to the battery mode, the On Battery indicator will illuminate and the audible alarm will sound once every five seconds indicating that the commercial power is lost or unacceptable. When the commercial power returns or is at an acceptable level, the UPS will automatically transfer back to the AC normal mode and start recharging the batteries. During an extended outage when there is approximately two minutes of backup time remaining the audible alarm will sound twice every five seconds. This Low Battery Warning is informing the user that they should save all open files, turn off their computer and then turn off the UPS. When the batteries reach the predetermined level the UPS will automatically shutdown protecting the batteries from over discharging. Once the commercial power returns the UPS will automatically restart, providing safe usable power to the connected equipment and start recharging the batteries.

Block Diagram of the Basic Wiring and Internal Circuit Configuration





TURNING THE UPS ON / OFF

To turn the UPS on: press and hold the On/Off button until the alarm sounds one beep and then release. Then in aproximately twenty seconds the UPS will perform a five second self-test. Once the UPS has passed its self-test the UPS will be ready for normal operation. To turn the UPS off: press and hold the On/Off button until the alarm sounds one beep and then release. The UPS will continue to charge the batteries whenever it is plugged into a wall outlet and there is an acceptable AC voltage present (95 - 140VAC).

ALARM SILENCER BUTTON

When the unit is operating in Battery mode, pressing the Alarm Silencer Button will silence the audible alarm. Once the UPS reaches the LBW (Low Battery Warning) threshold the alarm will start beeping. Once the UPS transfers to the AC mode the alarm will reset to default. **NOTE:** With the exception of the On-Battery alarm all the other Warning/Fault alarms cannot be silenced.

SCROLL BUTTON

The Scroll Button allows the user to scroll through the UPS parameters that are available on the LCD screen.

ECO MODE

The ECO mode allows the UPS to save energy by automatically turning off designated outlets when the connected equipment is turned off or in a standby mode. The default setting for the ECO mode is Disabled. Enable the ECO function by using the power monitoring software. There will be one ECO Master outlet controlling four ECO Controlled outlets. The ECO Controlled outlets will turn on when the connected load on the ECO Master outlet is greater than 12Watts (0.1Amps). If the load on the ECO Master outlet falls below 10Watts the ECO Controlled outlets will turn off.

ALARMS

BATTERY MODE

When the UPS is operating in the Battery mode, the AC normal icon will turn off, the On-Battery icon will turn on, the Battery Capacity bar graph will display the battery's capacity and the alarm will sound one beep every five seconds. Once the UPS returns to the normal AC mode, the alarm will stop, the On-Battery icon will turn off and the AC normal icon will turn on. The audible alarm can be silenced during the Battery Mode alarm.

LOW BATTERY WARNING

When the batteries reach the predetermined level, the alarm will sound two beeps every five seconds and the Battery Capacity bar graph will flash off/on. This information is to inform the user that there is approximately two minutes of runtime remaining before the UPS shuts down. This condition will continue until either AC returns or the UPS's self protection circuit shuts the UPS down to protect the battery from over discharging. The audible alarm cannot be silenced during the LBW alarm.

OVERLOAD

When the amount of load attached to the UPS exceeds its power rating, the Warning/ Fault icon will turn on, the Load capacity bar graph will flash on/off and the alarm will sound one beep every half a second (AC and Battery modes). This alarm will remain on until the excess load is removed or the UPS's self protection circuit shuts the UPS down. If the UPS has shutdown, remove part of the load and then press the On/Off button to turn the UPS on. The audible alarm cannot be silenced during the Overload alarm.



WEAK/BAD/DISCONNECTED BATTERY

The UPS automatically tests the battery's condition. If the battery is weak, bad or disconnected, the Warning/Fault icon will turn on, the bar graph frame will flash off/on, and the alarm will sound three beeps every five minutes until the battery is either reconnected, replaced or passes a self-test. It is recommended that the UPS be allowed to charge overnight before performing a battery test to confirm a Weak/Bad Battery condition. The audible alarm cannot be silenced during the Weak/Bad/Disconnected Battery alarm.

UPS FAULT

When the UPS detects an internal fault, the Warning/Fault icon will turn on and the alarm will sound continuously and the output will be turned off. The Fault condition, in some instances, may be cleared by turning the UPS off and then back on again. If the Fault condition does not clear the UPS must be sent in for service. See the Troubleshooting section. The audible alarm cannot be silenced during the Fault alarm.

LCD ICONS and ALARM FUNCTIONS

| Description | AC Normal Icon | On-Battery Icon | Warning / Fault Icon | Audible Alarm |
|--|--------------------------------|-----------------------------------|--|-----------------------------|
| AC Mode | ON | OFF | OFF | OFF |
| Green Mode | ON | OFF | OFF | OFF |
| ECO Mode | ON | OFF | OFF | OFF |
| Battery Mode | OFF | ON | OFF | 1-Beep every 5-seconds |
| Low Battery Warning | OFF | ON | OFF (Battery capacity bar graph will flash off/on) | 2-Beeps every 5-seconds |
| Overload AC Mode | ON | OFF | ON (Load capacity bar graph will flash off/on) | 1-Beep every 0.5-seconds |
| Overload Battery Mode | OFF | ON | ON | 1-Beep every 0.5-seconds |
| Weak / Bad / | ON (AC Mode) | OFF (AC Mode) | ON (AC Mode) | 3-Beeps every |
| Disconnected Battery | OFF (Unit off, but plugged in) | OFF (Unit off, but plugged in) | ON (Unit off, but plugged in) | 5-minutes |
| Internal Fault | OFF | OFF | ON | Constant Beeping |
| The unit is off, plugged into the wall outlet and charging the battery | OFF | OFF | OFF | OFF |



Chapter 5: Obtaining Service IF THE UPS REQUIRES SERVICE

- 1. Use the Troubleshooting section to eliminate obvious causes.
- 2. Verify there are no tripped circuit breakers and that the batteries are good. A tripped circuit breaker and defective batteries are the most common issues
- 3. Call your dealer for assistance. If you cannot reach your dealer, or if they cannot resolve the issue call or fax the Technical Support department at the following numbers; Voice phone (972) 446-7363, FAX line (972) 446-9011 or visit our Web site at www.minutemanups.com the "Discussion Board". Before calling the Technical Support Department have the following information available:
 - a) Contact name and address.
 - b) Where and when the unit was purchased.
 - c) All of the model information about your unit.
 - d) The serial number of your unit.
 - e) Any information on the failure, including LEDs that may be illuminated or error codes displayed.
 - A description of the protected equipment including model numbers, if possible.
 - g) A technician will ask you for the above information and if possible, help solve the issue over the phone. In the event that the unit requires factory service, the Technical Support Representative will issue you a Return Material Authorization Number (RMA #). NOTE: <u>We must</u> have the model number and the serial number of the product to issue an RMA #.
 - h) If the unit is under warranty, the repairs will be done at no charge. If the unit is not under warranty there will be a charge for the repair.
- 4. Pack the unit in its original packaging. If the original packaging is no longer available, ask the Technical Support Representative about obtaining a new set. It is important to pack the unit properly in order to avoid damage in transit. Never use Styrofoam beads for a packing material.
 - a) Include a letter with your name, address, day time phone number, RMA number, a copy of your original sales receipt, and a brief description of the problem.
- 5. Mark the RMA # on the outside of all packages. The factory cannot accept any package without the RMA # marked on the outside of the package.
- 6. Return the unit by insured, prepaid carrier to:

Para Systems Inc. MINUTEMAN UPS 1809 W. Frankford Road, Suite 150 Carrollton, TX 75007 ATTN: RMA#



Chapter 6: Troubleshooting

| Symptom / Error Code | Cause / What To Do |
|---|--|
| UPS will not turn on. | Press the On/Off button and release after one beep. |
| UPS operates in battery mode only, even though there is AC present. | ter the UPS restarts, reduce the load on the UPS. |
| Low Battery Warning. | The UPS's battery reserve is low. This condition will continue until AC returns or the UPS shuts down from battery exhaustion. |
| UPS does not provide expected runtime. | Charge the batteries for 8-hours and retest. If the runtime is still less than expected, the batteries may need to be replaced. |
| The AC normal icon is illuminated, but there is no output. | Disconnect the computer cable from the UPS, press the On/Off button. If UPS works normally, the soft- ware had control of the UPS. |
| The Warning / Fault icon is illuminated and the alarm is sounding continuously. | The UPS has an internal problem. Call for service. |
| The Warning / Fault icon is illuminated, the Load bar graph is flashing and the alarm is sounding 1-beep every 0.5 seconds. | Check the specifications and remove part of the load. If the UPS shuts down because of an Overload, remove part of the load and then press the On/Off button to turn the UPS on. |
| The Warning / Fault icon is illuminated, the bar graph frame is flashing and the alarm is sounding 3-beeps every 5 minutes. | Check the battery connections, charge the batteries for 8-hours and retest, or replace the batteries. |
| Four of the Surge-Only output receptacles are off. | The ECO function is controlling the output receptacles. Turn on the equipment that is connected to the Master ECO output receptacle or Disable the ECO function using the Power Monitoring Software. |



Chapter 7: Replacing the Battery

REPLACING THE BATTERY

(QUALIFIED SERVICE PERSONNEL ONLY)

Please read all of the **WARNINGS** and **CAUTIONS** before attempting to service the batteries. Typical battery life is 3 to 5 years. Environmental factors do affect battery life. High temperatures, poor utility power, and frequent, short duration discharges have a negative impact on battery life.

WARNING! This UPS contains potentially hazardous voltages. Do not attempt to disassemble the UPS beyond the battery replacement procedure. This UPS contains no user serviceable parts. Repairs and battery replacement must be performed by **QUALIFIED SERVICE PERSONNEL ONLY**.

AVERTISSEMENT! Cet onduleur contient des tensions potentiellement dangereuses. N'essayez pas de le démonter au-delà de la procédure de remplacement d'une batterie. L'onduleur ne contient aucune pièce réparable par l'utilisateur. **SEUL UN TECHNICIEN QUALIFIÉ** est autorisé à effectuer les réparations et le remplacement d'une batterie.

CAUTION: Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes and may be toxic.

ATTENTION! Évitez d'ouvrir ou d'abîmer les batteries. L'électrolyte qu'elles contiennent nuit à la peau et aux yeux et peut être toxique.

CAUTION: Do not dispose of batteries in a fire. The batteries may explode. The batteries in this UPS are recyclable. Dispose of the batteries properly. The batteries contain lead and pose a hazard to the environment and human health if not disposed of properly. Refer to local codes for proper disposal requirements or return the battery to the supplier.

ATTENTION! N'essayez jamais de vous débarrasser d'une batterie en la brûlant. Elle risque d'exploser. Les batteries de cet onduleur sont recyclables. Éliminez-les de manière appropriée. Les batteries contiennent du plomb et posent un danger pour l'environnement et la santé si elles ne sont pas éliminées de façon appropriée. Consultez les codes locaux pour savoir comment correctement éliminer une batterie ou renvoyez-la au fournisseur.



CAUTION: The battery system can present a risk of electrical shock. These batteries produce sufficient current to burn wire or tools very rapidly, producing molten metal. Observe these precautions when replacing the batteries:

- 1. Remove watches, rings, or other metal objects.
- 2. Use hand tools with insulated handles.
- 3. Wear protective eye gear (goggles), rubber gloves and boots.
- 4. Do not lay tools or other metal parts on top of batteries.
- 5. Disconnect the charging source prior to connecting or disconnecting the battery terminals.
- 6. Determine if the battery is inadvertently grounded. If the battery is, remove the source of the grounding. Contact with any part of a grounded battery can result in an electrical shock. The likelihood of such shock will be reduced, if such grounds are removed during installation and maintenance.

ATTENTION! Les batteries peuvent entraîner le risque de choc électrique. Elles produisent suffisamment de courant pour brûler très rapidement des fils ou outils, les causant à fondre. Prenez les précautions suivantes lors du remplacement d'une batterie.

- 1. Retirez votre montre, bagues ou autres objets métalliques.
- 2. Utilisez des outils à main à poignées isolantes.
- 3. Portez des lunettes de protection, des gants en caoutchouc et des bottes.
- 4. Ne placez jamais des outils ou autres objets en métal sur le dessus d'une batterie.
- 5. Déconnectez la source d'alimentation avant de brancher ou de débrancher les bornes d'une batterie.
- 6. Vérifiez si, par inadvertance, la batterie est toujours mise à la terre. Si c'est le cas, supprimez la source de mise à terre. Le contact avec n'importe quelle partie d'une batterie mise à la terre peut causer un choc électrique. La suppression de dispositifs de mise à terre pendant l'installation et l'entretien réduit le risque de chocs électriques.

CAUTION: Replace the batteries with the same number and type as originally installed in the UPS. These batteries have pressure operated vents. These UPSs contain sealed non-spillable maintenance-free lead acid batteries.

ATTENTION! Remplacez les batteries par des batteries du même numéro et type que celles d'origine. Une batterie de numéro et type différents peut causer une explosion. Les batteries sont équipées de purgeurs actionnés par pression. Les onduleurs contiennent des batteries au plomb étanches et inversables qui ne requièrent aucun entretien.

| Model # | EN750LCD | EN900LCD |
|--------------------------|----------|----------|
| Battery Module Part # | ВМО | 068 |



BATTERY REPLACEMENT PROCEDURE

(QUALIFIED SERVICE PERSONNEL ONLY)

PLEASE READ THE CAUTIONS AND WARNINGS BEFORE ATTEMPTING TO REPLACE THE BATTERY MODULE.

Hot-swappable batteries mean that the battery module can be replaced without powering down the whole UPS system.

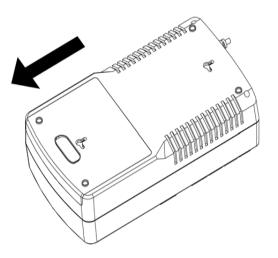
NOTE: If there is a power interruption while replacing the hot-swappable battery module, with the UPS on, the load will not be backed up. To hot-swap the battery module start with step number 6.

- 1. Turn off the equipment that is plugged into the output of the UPS.
- 2. Turn off the UPS.
- 3. Unplug the UPS's AC power cord from the AC wall outlet.
- 4. Unplug the equipment from the output receptacles of the UPS.
- 5. Unplug all of the cables from the side panel of the UPS.

NOTE: No tools are required for removing or installing the battery door.

6. Grasp the battery door handle, slide the battery door outward, then lift upwards and set aside. (FIG. 1)

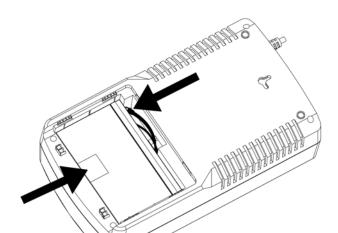
FIG. 1



- 7. Grasp the pull-tab and pull the battery module upwards. (FIG. 2) DO NOT pull the battery module out by pulling on the battery wires.
- 8. Disconnect the battery negative (Black) wire. (FIG. 2)
- 9. Disconnect the battery positive (Red) wire and set the old battery module aside. (FIG. 2) Do not short the battery positive wire to the battery negative wire.
- 10. Verify proper polarity. Connect the battery positive (Red) wire to the battery positive (Red) terminal on the new battery module. (FIG 2)



FIG. 2



11. Verify proper polarity. Connect the battery negative (Black) wire to the battery negative (Black) terminal on the new battery module.

NOTE: Some sparking might occur this is normal.

- 12. Slide the new battery module into the UPS.
- 13. Reinstall the battery door on the UPS.
- 14. Properly dispose of the old battery module at an appropriate recycling facility or return them to the supplier in the packing material for the new battery module.
- 15. The UPS is now ready for the normal operation.

NOTE: If the UPS has a Weak/Bad Battery Alarm after replacing the battery module, a battery test must be performed to clear the Weak/Bad Battery Alarm. A battery test can be performed by using the software or by disconnecting the power cord from the wall outlet for 10-seconds and then reconnecting the power cord back to the wall outlet.



Chapter 8: Specifications

| | SYSTEM SPECIFICATION | NS |
|---|---|--------------------------|
| Model Number | EN750LCD | EN900LCD |
| Topology | Standby, Simula | ated Sine Wave |
| Maximum Power Capacity | 750VA 450W | 900VA 500W |
| | INPUT | |
| Number of Phase | Single (19 | Ø2W +G) |
| Nominal Voltage | 120\ | /AC |
| Acceptable Input voltage | 0 - 150 | OVAC |
| Voltage Range | 95 - 14 | 0VAC |
| Frequency Limits | 60 Hz, | +/-6Hz |
| Low Voltage Transfer Point | 95V resets to Utility Po | wer at 99V or higher |
| High Voltage Transfer Point | 140V resets to Utility Po | ower at 136V or lower |
| Input Protection | Resettable Circuit Breaker | |
| OUTF | PUT NON-BATTERY OPER | RATION |
| Voltage Range | tage Range 95 - 140VAC | |
| Voltage Regulation | 120VAC: -20.8% - +16.7% | |
| Frequency Range | 60Hz: 54 - 66Hz | |
| Efficiency (Line Mode) | >95% (Full Load) | |
| Ol | JTPUT BATTERY OPERAT | TION |
| Waveform Type | Simulated S | Sine Wave |
| Nominal Voltage | 120VAC | |
| Voltage Regulation | +/-5% (until Low | Battery Warning) |
| Frequency | 60Hz, +/-0.5Hz (unless | synchronized to utility) |
| Transfer Time | 6 ms Typical | |
| Overload Capacity | AC Mode: 105% for 1-minute then shutdown, 115% Shutdown Immediately DC Mode: 105% for 20-seconds then shutdown, 115% Shutdown Immediately | |
| Protection | Over-Current, Short-Circuit Protected and Latching Shutdown | |
| | REGULATORY COMPLIAN | ICE |
| Safety and Approvals cTUVus (Conforms to UL1778 5th Edition & CSA 22.2 no. 1 14 / R: 2014), FCC Class B, CE certified, RoHS2 (EU Dire 2011/65/EU & 2015/863/EU) | | |





| BATTERY SYSTEM | | | | |
|------------------------------|--|--|--|--|
| Battery Type | Sealed, Non-Spillable, Maintenanc | Sealed, Non-Spillable, Maintenance Free, Value Regulated Lead Acid | | |
| Typical Recharge Time | 8-hours to 90% capacity from a full load discharge | | | |
| Typical Battery Life | 3 to 5 years. Environmental factors do affect battery life. High temperatures, poor utility power, and frequent, short duration discharges have a negative impact on battery life. | | | |
| Battery Module Part # | BM0068 | | | |
| Runtime: Full Load (minutes) | 3 | 3 | | |
| Runtime: Half Load (minutes) | 11 | 11 | | |

| SURGE PROTECTION AND FILTERING | | |
|--|---|--|
| Surge Energy Rating | 500 J | |
| Surge Current Capability 10000 Amps total (one time 8 to 20us wave | | |
| Surge Response Time | 0 ns (instantaneous) normal mode; <5 ns common mode | |
| Surge voltage let-through (as a percentage of an applied ANSI C62.41 Cat. A +/-6 kV) | < 14% | |
| Noise Filter | >45db normal and common mode EMI/RFI suppression | |
| Audible Noise at 1 m (3 ft.) | <45 dBA | |

| ENVIRONMENTAL | | | |
|---|--------------------------------|--|--|
| Operating Temperature 0 to 40°C (+32 to +104°F) | | | |
| Operating Elevation | 0 to 3000m (0 to +10,000 ft) | | |
| Operating/Storage Humidity | 0 - 95% Non-Condensing | | |
| Storage Temperature | -15 to +45°C (+5 to +113°F) | | |
| Storage Elevation | 0 to 15,000m (0 to +50,000 ft) | | |

| Siorage Elevation | 0 to 15,000m (0 to +50,000 π) | |
|------------------------------|--|--------------------|
| | PHYSICAL | |
| Size - Net L X W X H | 12.6 x 7.2 x 3.6" 320 x 183 x 92 mm | |
| Weight - Net | 7.7 lbs 3.5 Kgs | 8.4 lbs 3.8 Kgs |
| Size - Shipping L X W X H | 15.0 x 5.6 x 10.4" 382 x 143 x 263 mm | |
| Weight - Shipping | 8.4 lbs 3.8 Kgs | 9.0 lbs 4.1 Kgs |
| Power Cord | NEMA 5-15P W/6 ft cord | |
| Output Receptacles | 5 - NEMA 5-15R Battery Backup & Surge 5 - NEMA 5-15R Surge Only | |

Chapter 9: Limited Product Warranty

Para Systems, Inc. (Para Systems) warrants this equipment, when properly applied and operated within specified conditions, against faulty materials (excluding the batteries) or workmanship for a period of three years from the date of purchase. Para Systems Inc. (Para Systems) warrants the batteries for a period of two years from the date of purchase. For equipment sites within the United States and Canada, this warranty covers depot repair or replacement of defective equipment at the discretion of Para Systems. Depot repair will be from the nearest authorized service center. The customer pays for shipping the product to Para Systems. Para Systems pays ground freight to ship the product back to the customer. Replacement parts and warranty labor will be borne by Para Systems. For equipment located outside of the United States and Canada, Para Systems only covers faulty parts. Para Systems products that are depot repaired or replaced pursuant to this warranty shall only be warranted for the unexpired portion of the warranty applying to the original product. This warranty applies only to the original purchaser who must have properly registered the product within 10 days of purchase.

The warranty shall be void if (a) the equipment is damaged by the customer, is improperly used, is subjected to an adverse operating environment, or is operated outside the limits of its electrical specifications; (b) the equipment is repaired or modified by anyone other than Para Systems or Para Systems approved personnel; or (c) has been used in a manner contrary to the product's User's Manual or other written instructions.

Any technical advice furnished before or after delivery in regard to use or application of Para Systems' equipment is furnished without charge and on the basis that it represents Para Systems' best judgment under the circumstances, but it is used at the recipient's sole risk.

EXCEPT AS PROVIDED HEREIN, PARA SYSTEMS MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some states do not permit limitation of implied warranties; therefore, the aforesaid limitation(s) may not apply to the purchaser.

EXCEPT AS PROVIDED ABOVE, IN NO EVENT WILL PARA SYSTEMS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. Specifically, Para Systems is not liable for any costs, such as; labor for on-site installation, on-site maintenance or on-site service, lost profits or revenue, loss of equipment, loss of use of equipment, loss of software, loss of data, cost of substitutes, claims by third parties, or otherwise. The sole and exclusive remedy for breach of any warranty, expressed or implied, concerning Para Systems' products and the only obligation of Para Systems hereunder, shall be depot repair or replacement of defective equipment, components, or parts; or, at Para Systems' option, refund of the purchase price or substitution with an equivalent replacement product. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

No employee, salesman, or agent of Para Systems is authorized to add to or vary the terms of this warranty.

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A1. <u>DECLARATION OF CONFORMITY</u>



Notes:

Application of Council Directive(s): <u>2004/108/EC</u>, <u>2006/95/EC</u>, <u>cTUVus</u> (for UL1778)

Standard(s) to which Conformity is declared: <u>EN61000-3-2</u>, <u>EN61000-3-3</u>, <u>EN62040-2</u>, <u>IEC61000-2-2</u> <u>IEC61000-4-2</u>, <u>IEC61000-4-3</u>, <u>IEC61000-4-4</u>, <u>IEC61000-4-5</u>, <u>IEC61000-4-6</u>, <u>IEC61000-4-8</u>, <u>IEEE C62.41 Category A1</u>, <u>UL1778</u>, <u>CSA 22.2 no. 107.3-14 / R: 2014</u>, <u>FCC Class B</u>

Manufacturer's Name: Para Systems, Inc. (MINUTEMAN UPS)

Manufacturer's Address: 1455 LeMay Drive

Carrollton, Texas 75007 USA

Type of Equipment: <u>Uninterruptible Power Supplies (UPS)</u>

Model No: EN750LCD, EN900LCD

Year of Manufacture: Beginning September, 2016

I hereby declare that the equipment specified above conforms to the above Directive(s).

Robert Calhoun Manager Engineering (Name) (Position)

Place: <u>Carrollton, Texas, USA</u> Date: <u>September 1, 2016</u>

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